

(EXAMPLE)

Citation of Certification

Consistent Positive Direction Pinnacle Certification

Presented with pleasure to recognize the achievement of

Gem Star, CPDP

Gem Star successfully completed, and is awarded the Consistent Positive Direction Pinnacle Certification, CPDP, effective October 2, 2013.

Consistent Positive Direction includes skills, approaches and practices to influence and develop forward movement and continuous improvement, in any situation, under any circumstances: communication skills; using solution-focused decision-making practices; multilevel leadership consistency; teaching and learning; creativity and innovation; managing workplace respect at the inclusion of everyone rather than at the expense of anyone; balancing work with family and relationships.

The Pinnacle Certification attests that Gem has the capabilities to use Consistent Positive Direction in over 99.7% of everyday professional and personal interactions – with authenticity and genuineness (99.7% fluency). That provides a level of interactive consistency which facilitates solution-focused decision making, adjustments to change, plus increased assurance and higher levels of moving forward and improving forward.

Gem possesses the expertise to use communication and relationship skills that are measurable and can be used in everyday professional and personal interactions and in the execution of projects, assignments and other responsibilities. Respect toward others becomes increasingly inherent, especially in using everyday language.

Gem possesses capabilities to use skills, approaches and practices that are particularly useful in:

- Finding solutions
- Making change work faster, more easily and more completely
- Developing next levels of excellence
- Resolving differences
- Building productive relationships
- Making a difference in moving forward and improving forward
- Expanding speaking and writing skills
- Using strength-based communication skills

Gem was assessed on the fluent use and frequency of Consistent Positive Direction and the effectiveness to apply the skills, approaches and practices to real life, real time circumstances. Gem learned to master Consistent Positive Direction using targeted practices plus everyday conversational and situational skills and practices that assure and increase the automatic use of Positive Direction Communication Skills.

Gem and others who have earned this level of achievement understand that they possess capabilities that they can use and develop every day for forward movement and continuous improvement.

J. Bert Freeman

Executive Facilitator
CEO, T.A.L.K. Associates